



OCE CS SERVICE CALL WORKSHEET

OCE CUSTOMER SUPPORT PHONE NUMBER:

CS650 - 1-800-892-7677 - Option 1

CS550 - 1-800-892-7677 - Option 2

MACHINE: CS650 (SERIAL 208) CS550 (SERIAL 38)

NAME: _____ **SERVICE CALL DATE:** / /

SERVICE CALL CONFIRMATION #: _____

TIME CALL PLACED: _____

TIME OF TECHNICIAN CONTACT: _____

TECHNICIAN EXPECTED ARRIVAL TIME: _____

REASON FOR SERVICE CALL:

TECHNICIAN ARRIVAL DATE: / / **ARRIVAL TIME:** _____

SERVICE CALL COMPLETION DATE: / /

WERE ALL MACHINE ISSUES RESOLVED AND TESTED? YES NO

IF NO, EXPLAIN WHY:

CALL PLACED AND COMPLETED BY: _____ **DATE:** / /